

Joe Lombardo
Governor



Richard Whitley
Director

State of Nevada
**Department of Health and
Human Services**

**Unwinding of the Continuous Enrollment Condition &
Public Health Emergency (PHE) Updates**

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August 3, 2023

Helping people. It's who we are and what we do.

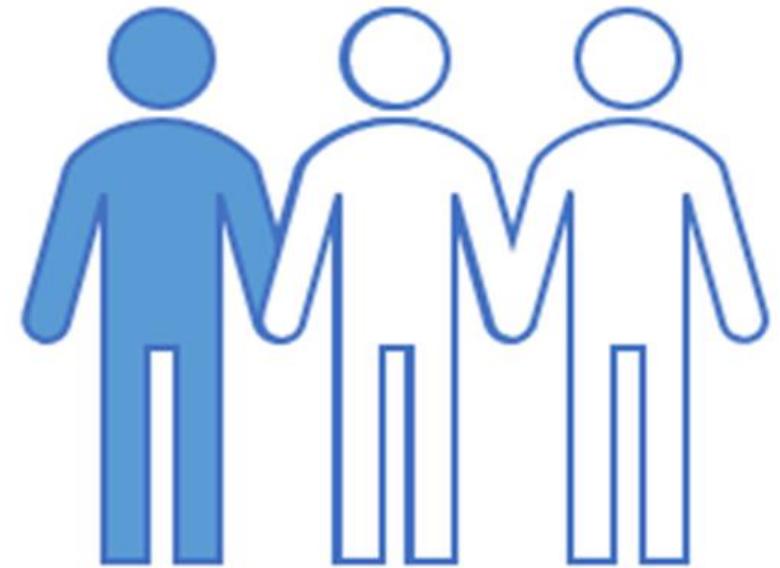


Nevada Medicaid Statistics



Nevada Medicaid

- About 895,000 people enrolled
- Covers **one in three** Nevadans
- Expansion state (2014)
- During COVID-19 PHE Nevada experience a **42% growth**



Source: Nevada DHCFP, DHHS, 2023.



Unwinding In Progress



Nevada Renewals

- June & July Renewals completed
- Renewals initiated 169,113
- 79,048 beneficiaries have retained Medicaid or CHIP (47%)
- 3,527 beneficiaries determined excess income (transferred to Marketplace) (2%)
- 85,369 beneficiaries have terminated for procedural reasons (50%)

Outcomes



Unwinding Approach

Unwind Planning Efforts

- **Goal: Avoid loss of coverage**
 - Leads: DHCFP, DWSS, and Silver State Health Insurance Exchange
 - Office of Analytics
- **Summary of efforts:**
 - Formal Project Management
 - [Operational Unwinding Plan](#)
 - Regular partner meetings
 - Multi-media [member outreach](#)
 - [Update My Address](#) webform
 - Ex-Parte Renewals
 - [Unwinding Data Dashboard](#)
 - [Member Support](#)



DEPARTMENT OF HEALTH AND HUMAN SERVICES

NEVADA MEDICAID

COVID-19 PUBLIC HEALTH EMERGENCY

OPERATIONAL UNWINDING PLAN

February 8, 2023





Communications Approach

- **Phase 2** – This phase is designed to encourage members to continue to update contact information, to report any change in circumstances, and check for upcoming renewal packets for members whose cases have not auto-renewed

Two (2) text messages are sent to beneficiaries for each renewal cohort:

- Beneficiaries who were not successfully ex – parted
- If the beneficiary did not return their renewal packet by adverse

Other modalities of communication (general) with members: Press releases, Member Listserv, email, social media etc.

DHCFP continues to work with key stakeholders, providers and community partners to circulate communications. All those interested in helping with outreach are encouraged to check our [Member Outreach](#) and [CMS Outreach and Educational Resources](#) regularly to obtain the latest information.




COVID-19 PHE Unwinding Section 1902(e)(14)(A) Waiver Approvals

To support states facing significant operational issues with income and eligibility determination systems, to protect eligible beneficiaries from inappropriate coverage losses and to minimize procedural terminations during the unwinding period following the end of the COVID-19 PHE, the Centers for Medicare & Medicaid Services (CMS) is providing states the option to request authority under section 1902(e)(14)(A) of the Social Security Act (the Act) in limited circumstances and subject to CMS approval.

[Nevada has 12 approved 1902\(e\)\(14\)\(A\)s](#)



Ex-parte Process Automation



Ex parte ×

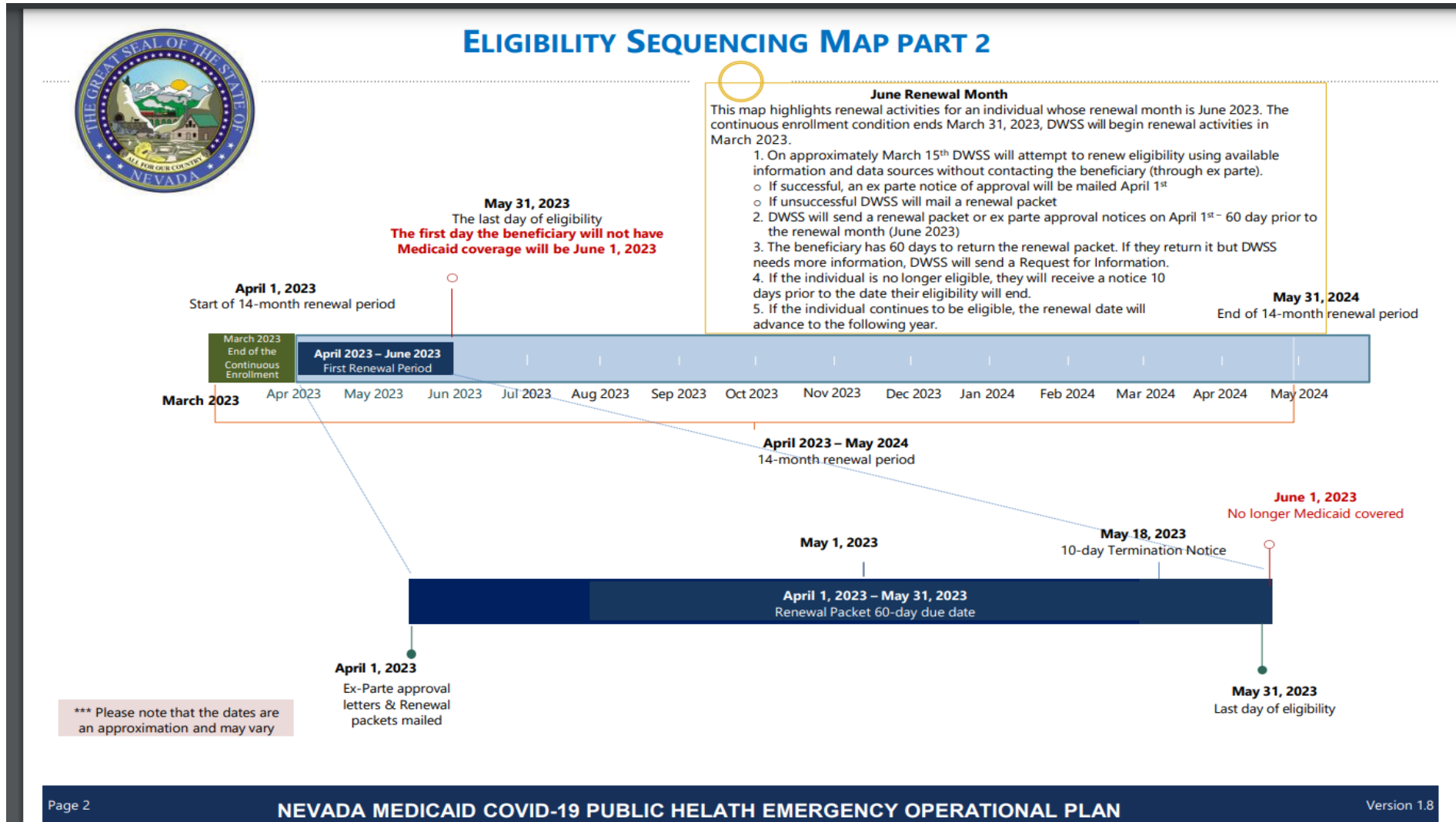
In law, *ex parte* () is a Latin term meaning literally "from/out of the party/faction of" (name of party/faction, often omitted), thus signifying "on behalf of (name)". An *ex parte* decision is...

en.wikipedia.org

- Nevada's ex-parte process was historically entirely manual
- Automated processing including matching up to **5 data sources**
- Went live **December of 2022** processing renewals for **12 months of eligibility**
- Those who are not able to be renewed are mailed a packet to return
- Renewal numbers thus far
 - On average over **16,000 households** have been renewed per month



Eligibility Sequencing Map



Georgetown University Health Policy Institute

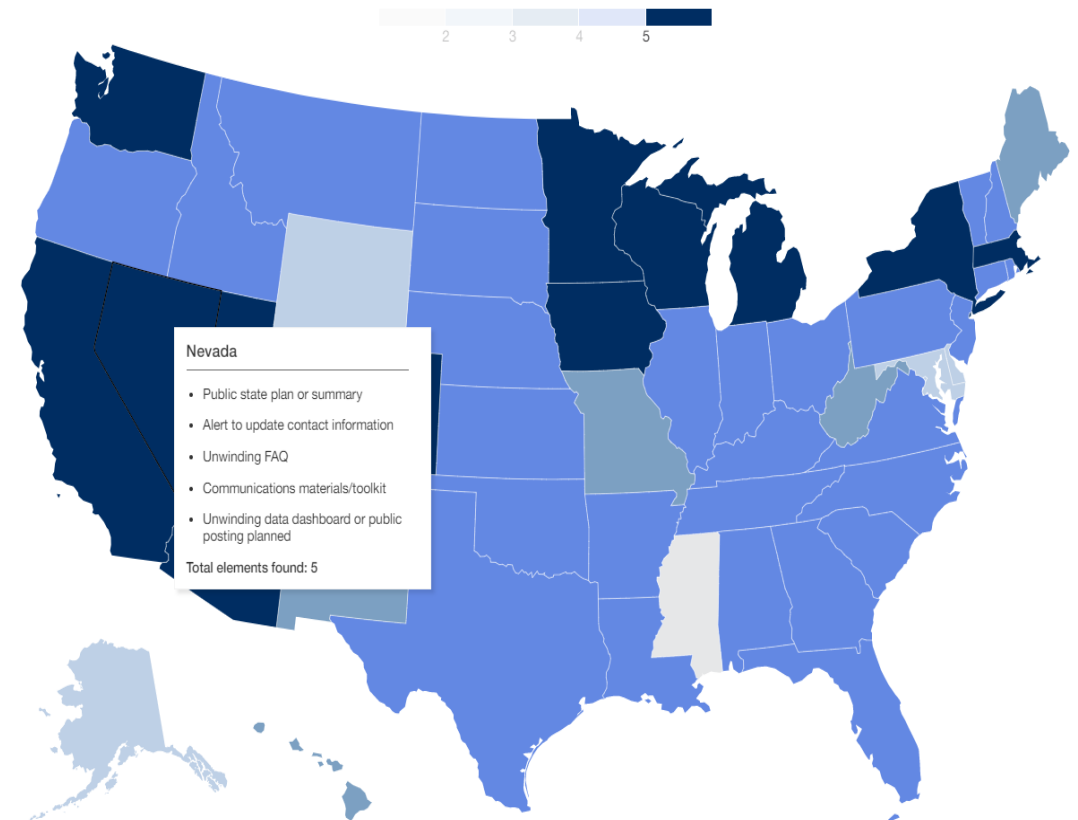
50-state Unwinding Tracker

- Nevada ranked in top 10 states for success in the following online

- Public state plan
- Alert to update Contact Information
- Unwinding FAQ & Guidance
- Communications toolkit/materials
- Unwinding Dashboard planned

50-State Unwinding Tracker (Map)

Hover over the map to see which of the five key documents or information your state has posted as they prepare for the unwinding of the Medicaid continuous coverage protection at the end of the public health emergency.





CMS & Stakeholder Collaboration



Constant Guidance/Feedback Loops

- **CMS** in partnership with **National Association of Medicaid Directors (NAMMD)** and **State Health and Value Strategies (SHVS)** are providing guidance and support
 - Resources and toolkits are provided by each entity have been made available publicly
- **CMS** worked with each state (1:1) to address mitigation strategies
 - The **Summary of Mitigation Strategies** outlines the **CMS-approved mitigation strategies that were adopted by Nevada**
- Any new information or updates are shared with our **Sister Agencies, Managed Care Organizations and Marketplace**
 - These key entities also share any barriers or setbacks, and we work together to produce a solution or resolve



Monitoring



Dashboards & Reports

CMS Reporting Requirements

States are required to submit performance indicator reports monthly which are leveraged to populate our Unwinding Dashboard. CMS has recently launched its own [Data Reporting](#) webpage; it include data for all states.

Nevada Unwinding Dashboard

Used to monitor activities specific to the Unwinding and Renewal process including application processing time, call center wait times, renewals, and account transfers

DHHS Dashboards & Reports

Our Office of Analytics maintains dashboards and reports that are used to identify any red flags or issues in the Medicaid program

- [OFFICE OF ANALYTICS - DATA & REPORTS \(nv.gov\)](#)
- [Public Health Unwind Estimates for Individuals on Active Medicaid with Excess Income](#)





Closing Comments



Questions?



Contact Information

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Acronyms

- CMS – Centers for Medicare and Medicaid Services
- DHCFP – Division of Health Care Financing and Policy
- DHHS – Department of Health & Human Services
- DWSS – Division of Welfare & Supportive Services
- FFCRA – Families First Coronavirus Response Act
- FMAP – Federal Medical Assistance Percentage
- HHS – U.S. Health and Human Services
- MCO – Managed Care Organization
- PHE – Public Health Emergency

References & Resources

CMS Medicaid.gov

<https://www.medicaid.gov/resources-for-states/coronavirus-disease-2019-covid-19/unwinding-and-returning-regular-operations-after-covid-19/index.html>

Consolidated Appropriations Act of 2023

<https://www.appropriations.senate.gov/imo/media/doc/JRQ121922.PDF>

DHCFP Member Outreach Page

<https://dhcfp.nv.gov/Pgms/CPT/COVID-19/MemberOutreach/>

DHCFP Operational Unwinding Plan

<https://dhcfp.nv.gov/uploadedFiles/dhcfpnavgov/content/Pgms/CPT/COVID-19/Nevada%20COVID-19%20PHE%20Operational%20Unwinding%20Final%202.2023.pdf>

Georgetown University Health Policy Institute 50-state Unwinding Tracker

<https://ccf.georgetown.edu/2022/09/06/state-unwinding-tracker/>

State Health & Value Strategies (SHVS)

<https://www.shvs.org/resource/phe-unwinding-resources-for-states/>